



MEMORANDUM

Pima County Wastewater Management Department Field Engineering Section

DATE: Thursday, May 06, 2004
TO: Harry Baum, WSU Inc.
FROM: Jaime Rivera, Project Manager
SUBJECT: Appreciation Letter

Harry,

I am writing a short letter to let you know we are very pleased with WSU performance and responsiveness during the past year in handling our emergency responses. It has been a little hectic, but you all have come thru for us when we needed you, always professional and with good, cost effective solutions to our repair needs.

Please pass along our thanks to Craig, Dan, Jim, and all your staff, be sure to let them know that their expertise and help is greatly appreciated.

We are looking forward to another year of successful repairs, working with you and your staff, to keep our sewer system at its peak.

Again, thanks to all of you at WSU.

Jaime
